



Westario Power Inc.

Customer Request for Temporary Service Disconnection by Westario Power Inc.

Request Date: _____

General

1. Minimum 1-2 weeks notice is required
2. Deposit requirements will be confirmed by a Westario Power representative
3. Isolation/reconnection times must allow for travel time to and from the site within normal hours of operation
4. Isolation/reconnection before and/or after Westario Power’s normal hours of operation will require overtime charges to be paid (calculation is by individual site and circumstance and will be in addition to the deposit)
5. One business day minimum cancellation notice is required by customer/contractor
6. **Isolations are weather and emergency dependent.** Westario Power reserves the right to reschedule

NOTE: Normal hours of operation: Monday – Friday; 8:00 am – 3:00 pm



Please be advised only an authorized Westario Power employee can disconnect or reconnect services. This includes any disconnection at the meter. Westario Power must be contacted to arrange for any disconnection or reconnection prior to commencement of customer work.

Requestor Details

Civic Address of Disconnect/Reconnect _____ Location (meter, Tx, Pole) _____

Requested By _____

Reason for Interruption: _____

Site Contact Name _____ Site Contact Number _____

Preferred Date of Disconnect _____ Preferred Time of Disconnect _____

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Send Invoice: Name _____ Address _____

Phone # _____ Email _____

Requestor Responsibility

1. Contact ESA (Electrical Safety Authority) a minimum of **five days** in advance to arrange for inspection.
2. ESA Authorized Contractor Program (ACP) contractor only – may request a pre-authorized Connection Authorization from the ESA.
3. **NOTE: Electrician must be on site for reconnection to take place.**

Customer Signature

Date signed _____

This signature confirms that the requestor has reviewed and agreed to all terms & conditions stated.

Mailing Address & Drop Box Location:	Operations Dept., Westario Power Inc., 24 Eastridge Road, Walkerton, ON N0G 2V0
Phone Inquiries:	519-507-6937 (Monday to Friday from 8:00 am to 4:00 pm)
Fax:	519-507-6887
Email:	operations@westario.com Web Site: www.westario.com