



Customer Choice

Regulated Price Plan Election Form

Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity line of your bill. There are two options: Time-of-Use and Tiered.

Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use and Tiered Pricing and tools to help you decide which price structure is right for you, please visit www.oeb.ca/choice or www.westario.com

If you have any questions about this form, please visit:

Our website: www.westario.com

By Email: customer.service@westario.com

By Phone: 519-507-6937 Ext. 2 or toll-free at 1-866-978-2746 Ext. 2

You will need your electricity bill on hand to enter the following information; please note it must be entered exactly as it appears on your electricity bill. If your information is not entered as it appears on your electricity bill, we will not be able to process your RPP Election Form.

Name on the Account

Account Number

Service Address

Street Address

City/Municipality

Province

Postal Code



Select desired price structure:

- I am currently billed on Time-of-Use and I would like to be switched to Tiered.
- I am currently billed on Tiered and I would like to be switched to Time-of-Use.¹

Please confirm your contact information to receive your response to this form?

- Same as Service Address

Street Address

City/Municipality

Province

Postal Code

Telephone:

Email:

Name of Account-Holder(s)

(Or an individual authorized by the account-holder to give this Form on the account-holder's behalf)

Date

¹ If you were paying Tiered prices prior to November 1, 2020, it means that your meter cannot be used to bill TOU prices and you cannot switch to TOU prices at this time. Please contact us with any questions.